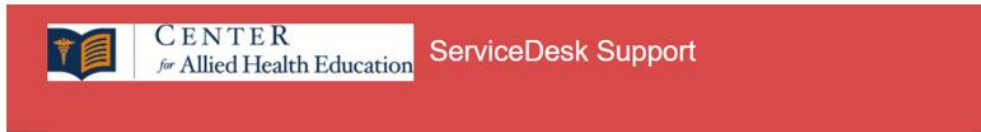


To report an IT Issue, go to: <https://cahe.edu/helpdesk>

Create an Account



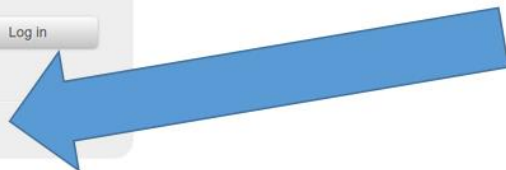
Log in to ServiceDesk Support

Email Address

Password [Forgot Password?](#)

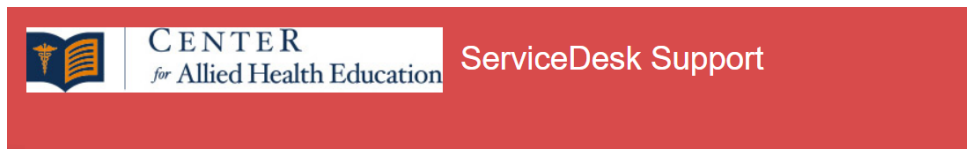
Remember Me

[New to ServiceDesk Support? Create an account](#)



Other ways to log in:  [Sign in with Google](#)

Create a New Account



Create New Account

First Name Last Name

Email Address

[← Back to Login](#)

Creating a Ticket

The screenshot shows the top navigation bar of the ServiceDesk Support system. It includes the logo for the CENTER for Allied Health Education, the text 'ServiceDesk Support', and user information for 'Jeremy L.' with links for 'My Settings' and 'Log Out'. Below the navigation bar are tabs for 'My Incidents', 'New Incident', and 'Messages'. A search bar is also present. The main content area is titled 'Incidents for CAHE IT' and includes filters for 'Only assigned to me', 'Open (0)', and 'Closed (0)', along with an 'Order by: Assignee' dropdown. The central area contains a message: 'You have no incidents - create one here »', with a large blue arrow pointing to it from the right.

Things You Can Do

The screenshot displays the 'New Incident for CAHE IT' form. At the top, the navigation bar is visible with the 'New Incident' button highlighted. Below it, four options are available: 'Report an Issue', 'Make a Request', 'Ask a Question', and 'Make a Suggestion'. The 'Report an Issue' button is highlighted in yellow and has a blue arrow labeled '1' pointing to it. Below these options are two text input fields: 'Give the issue a title' (highlighted in yellow with a blue arrow labeled '2' pointing to it) and 'Describe the issue' (containing the text 'Add a Symptom...'). Below the text fields are four dropdown menus: 'Description of Problem', 'Program', 'What kind of device do you have', and 'What Browser Are You Using'. Further down are two sections of radio buttons: 'How many people does this affect?' with options 'Single Person', 'Small User Group', 'Large User Group', and 'Unsure'; and 'How urgent is it?' with options 'Not Urgent', 'Reasonably Urgent', and 'Very Urgent'. At the bottom are 'Cancel' and 'Save' buttons. A blue arrow labeled '3' points to the 'New Incident' button in the navigation bar, and a blue arrow labeled '4' points to the 'Report an Issue' button.

Report an Issue

CENTER for Allied Health Education ServiceDesk Support

Jeremy L. My Settings Log Out

My Incidents New Incident Messages Search...

New Incident for CAHE IT

Report an Issue Make a Request Ask a Question Make a Suggestion

Give the issue a title

Describe the issue

Add a Symptom...

Add attachments

Description of Problem

Program

What kind of device do you have

What Browser Are You Using

How many people does this affect?

Single Person Small User Group Large User Group Unsure

How urgent is it?

Not Urgent Reasonably Urgent Very Urgent

Cancel

Save

Make a Request

CENTER for Allied Health Education ServiceDesk Support

Jeremy L. My Settings Log Out

My Incidents New Incident Messages Search...

New Incident for CAHE IT

Report an Issue Make a Request Ask a Question Make a Suggestion

Give your request a title

Make your request here

Add a Symptom...

Add attachments

Description of Problem

Program

What kind of device do you have

What Browser Are You Using

How urgent is it?


Not Urgent Reasonably Urgent Very Urgent

Cancel

Save

Ask a Question

Jeremy L. My Settings Log Out

 **CENTER**
for Allied Health Education

ServiceDesk Support

My Incidents New Incident Messages Search...

New Incident for CAHE IT

Report an Issue Make a Request **Ask a Question** Make a Suggestion

Give your question a title

Ask your question here

Add a Symptom...

Add attachments

Description of Problem

Program

What kind of device do you have

What Browser Are You Using


How urgent is it?

- Not Urgent Reasonably Urgent Very Urgent

Cancel Save

Make a Suggestion

Jeremy L. My Settings Log Out

 **CENTER**
for Allied Health Education

ServiceDesk Support

My Incidents New Incident Messages Search...

New Incident for CAHE IT

Report an Issue Make a Request Ask a Question **Make a Suggestion**

Give your suggestion a title

Make your suggestion here

Add a Symptom...

Add attachments

Description of Problem

Program

What kind of device do you have

What Browser Are You Using

Cancel Save